

## MINITAB Download and Installation Instructions

The following instructions are for downloading and installing MINITAB software from the e-academy eStore.

### Download Steps

1. Go to <http://estore.e-academy.com>
2. Click on the 'Log In' button (left hand side bar)
3. Login with your e-academy username and password
4. Click on the 'My Software' button (you'll see your order history and order details)
5. Find the product you want to download
6. Click on the deliverable named 'Download', which is located to the right side of the product title. This will take you to a page displaying the details of this product.
7. Click on the 'Download Software' button and save the file to your local computer.

Please Note:

- If you have downloaded the product before, you might see the 'Request re-install button' instead. You'll have to submit a form to e-academy Support requesting another download.
8. The file is 460Kb in size. This file should download relatively fast, depending on the speed of your Internet connection. The name follows the convention of "downloader for .... + product name + .exe"
  9. Once the download has finished, find the file and double-click on it.

Please Note:

- The file's icon is a purple circle with a lightning bolt in the middle
  - If you are using Mozilla or a download manager, it is possible that the extension could be missing. If this is the case, simply edit the filename and add ".exe" to it.
10. When you double click on it, the delivery client will open up and take you through four steps that are necessary to download your product:
    - **Authorization:** This is automatically performed by our system, provided your account is active.
    - **Downloading:** Once you select a Download location, click on Continue in order to download the file.

- **Unpacking:** This step is performed automatically, and the encrypted downloaded file is unpacked into a format that can be used for installation.
- **Launch install:** Once you click on the 'Launch Install' button, the MINITAB installer should automatically start.

### Installation Steps

1. The InstallShield Wizard for MINITAB Release 14 should appear. Click the 'Next' button.
2. If you agree to the license agreement, choose the appropriate statement and click the 'Next' button.
3. By default, MINITAB wants to install to the [C:\Program Files\MINITAB 14\](#) pathway.
  - It is **strongly** recommended that you allow MINITAB to install in the default directory.
4. Choose your Setup Type and click the 'Next' button.
  - A complete setup is recommended.
5. If you would like to install Adobe Acrobat Reader, check the box. Regardless of whether you check the box or not, click the 'Next' button.
6. The last question is whether or not you would like a shortcut to MINITAB 14 on your desktop. Click either the 'Yes' or 'No' button.
7. Click the 'Install' button to start the installation process. If you would like to change any of the settings you have chosen, click on the 'Back' button.
8. Once the installation has finished, you will see a window that says MINITAB Release 14 was successfully installed. Click the 'Finish' button.

### Basic Download and Installation Support

Please review our list of "frequently asked questions" for information on any problems you may be experiencing.

If you don't find your answer there, basic download and installation support is available through e-academy.

You can contact e-academy at:

- email: [support@e-academy.com](mailto:support@e-academy.com)  
include your full name, login name and order information
- or phone: 1-877-616-0662 between the hours of 9am and 5pm EST

Please note that we will reply within two business days or less.